Should suspicions be raised via a “tip off” the person receiving the tip off should attempt to obtain the following information from the informant:

* Name address and telephone number
* Names of individuals involved
* The manner of the alleged incident/s or circumstances
* Whether they will submit any evidence (if applicable)
* How they became aware of the nature of the allegation
* You should not attempt to deal with any allegation or suspicion yourself, rather inform your Club Welfare Officer or your County Welfare Officer or the ECB Safeguarding Team

**Specifically do not:**

* + Inform the person about whom the concern was raised
  + Inform any other members, participants or employees
  + Commence your own investigation
  + Annotate or remove evidence
  + Delay in reporting the suspicion

**Also do not assume:**

* + “All is well, otherwise it would have been spotted earlier”
  + “It doesn’t matter” or “no harm will arise”
  + “Ignore it as it is not my responsibility”
  + "Someone else must have reported it already"

**Who do I tell?**

The first person you should report your suspicion or allegation to is your Club Welfare Officer. If for any reason you cannot, or do not wish to report the matter to your Club Welfare Officer, you should refer to your County Welfare Officer. If you cannot, or do not wish to, report the information to either of these, then please contact the ECB Safeguarding Team by email on safeguarding@ecb.co.uk or telephone 020 7432 1200. Alternatively you can also contact Public Concern at Work on 020 7404 6609 or whistle@pcaw.org.uk

**Feedback**

The amount of feedback relating to the issue will vary depending on the nature and result of the investigations. However, where possible, those who have raised concerns will be kept informed of the progress and conclusion of investigations, although they may not be informed of the detail unless they would need this information in order to safeguard children.

March 2022